

<b>Search Notes</b>	<b>Application/Control No.</b>	<b>Applicant(s)/Patent Under Reexamination</b>
	10630392	AMITABH ET AL.
	<b>Examiner</b>	<b>Art Unit</b>
	Robinson-Boyce, Akiba	3623

<b>SEARCHED</b>			
<b>Class</b>	<b>Subclass</b>	<b>Date</b>	<b>Examiner</b>

<b>SEARCH NOTES</b>		
<b>Search Notes</b>	<b>Date</b>	<b>Examiner</b>
EAST Search - Please see attached.	02/02/2007	Jason D. Harrier
west-((customer or consumer or buyer) same(relation\$ or (case adj management)) and(compliance adj indicat\$))	9/18/08	A.R.
west-(customers same providers same access\$ same(case adj management))	2/5/09	A.R.
west-((case adj management) and (interface same (plural\$ or many or (more adj than adj one) or multipl\$) same cases same (view\$ or output\$ or display\$)) and (request\$ same service\$ same customer same provider) ) and ((select\$ or pick\$ or choos\$) same (case or application))	6/5/09	A.R.
west-(((case adj2 manag\$) and ((hierarch\$ or tier) samecase)) and (customers same providers) ) and(complian\$ same (compar\$ or threshold))	2/17/10	A.R.

<b>INTERFERENCE SEARCH</b>			
<b>Class</b>	<b>Subclass</b>	<b>Date</b>	<b>Examiner</b>

	/AKIBA K ROBINSON BOYCE/ Primary Examiner.Art Unit 3628
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